



► PROFESSIONAL EDUCATION CONFERENCE

EIAT International Tourism Conference

Final Agenda with Key Information

Instructions for Students

Prepared by:

The Centre for Tourism Research and Studies

Novi Sad, Serbia

September, 2012.

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Final program Friday

Note: Future Leaders Forum students only

NOVI SAD, Congress Centre MASTER

9.00 Registration

9.30 Welcome & Focus on Leadership – ***Miguel Neves***

10.00 “How technology is changing the meetings industry” ***Igor Kovacevic***

10.45 “The global meetings industry, today and tomorrow” ***Rob Davidson***

11.30 Coffee break

12.00 “Unleashing the power of networking” ***Miguel Neves***

12.30 The Creative Challenge

13.30 Lunch

14.30 “The value of the meetings industry to South East Europe” ***Adriano Pozaric***

15.15 Roundtables and feedback

16.00 Close of event

16.30 Departure to Belgrade - ***transfers to Belgrade are organized in front of Congress Centre MASTER***

BELGRADE, City Council

20.00 EIAT Welcome Drinks

Note: All EIAT delegates are invited

Final program Saturday

BELGRADE, Metropol Palace Hotel

09.00 - 9.30	Registration
09.30 - 11.00	Plenary Opening Session
11.00 - 11.30	Coffee breaks
11.30 - 13.00	Goran Petkovic - “Tourism Developments from the public sector perspective” Michael C. Sturman - “Evidence-Based Management in Hospitality Education” Discussion
13.00 – 14.00	Lunch
14.00 – 15.30	Kristian Šuštar - “Challenges of Tourism and Hotel Development: Case of Croatia” Rick Taylor - “UGANDA - A responsible tourism project” Leslie Garcia Moica - “PR and communication at the luxury property” Discussion
15.30 – 16.00	Coffee break
16.00 – 17.30	Ron Hilvert - “The Case of Dubai and view from both perspectives” Rob Davidson - “Your career in the Tourism and Hospitality Industry” Discussion
17.45	Departure to the Hotel IN from Metropol Walk back to Hostel Hedonist

Museum of the History of Yugoslavia

20.00	Gala Dinner
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Final program Sunday

BELGRADE, Metropol Palace Hotel

09.30 – 11.00 Larisa Huremovic

- "TRUSTYOU – Managing Online Reputation in Hospitality
Future Leaders Forum presentations

11.00 – 11.30 Coffee breaks

11.30 – 12.30 Certificate hand out in plenary session

Dress Code

Congress Centre MASTER: sport and casual

Belgrade City Council: business casual (no snickers please)

Metropol Palace Hotel: business casual (no snickers please)

Museum of the History of Yugoslavia: Theme is **Tito Pioneers** and it's up to you if you will have any item that links you to that time ☺ We strongly recommend as best outfit will get a reward.

Accommodation

Accommodation is provided at:

Hostel Hedonist Belgrade

Address: Simina 7, 11000 Beograd, Srbija

Tel/fax: +381 11 328 4798, Mobile: +381 (0)64 26 20 999

Email: office@hedonisthostelbelgrade.com

Hostel Sova Novi Sad

Adress: 26, Ilije Ignjanovica, 21000 Novi Sad, Srbija

Tel/fax: +38121 6615230

Email: kontakt@hostelsova.com

Registration of delegates

- Registration of Future Leaders Forum students will be in Congress Centre MASTER at Novi Sad Fair on Friday 21. September 2012.
- Registration of EIAT students will on Saturday 22. September at Metropol Palace Hotel in Belgrade.

Local Transportation

21. September 2012

- Transportation from Novi Sad Congress Centre Master to Belgrade Hostel Hedonist is provided and will depart Novi Sad at **16.30** in front of Congress Centre MASTER.
- Bus will first stop at IN Hotel to drop professors and will continue to Hostel Hedonist to drop students.

22. September 2012

- **9.00** Bus will pick up students at Student Square close to Hostel Hedonist (3min walk from Hedonist) and take them to Metropol Palace Hotel
- **19.30** Bus will pick up students at Student Square close to Hostel Hedonist (3min walk from Hedonist) and take them to Museum of the History of Yugoslavia.
- **23.00** Departure from Museum of the History of Yugoslavia is organized back to the City Centre.

23. September 2012

- **9.30** Bus will pick up students at Student Square close to Hostel Hedonist (3min walk from Hedonist) and take them to Metropol Palace Hotel

Note:

- Transportation from Hostel Hedonist to City Council of Belgrade is not provided as it is only 10 minutes walk.

Networking side events

❖ 21. September Friday:

Belgrade City Council – EIAT welcome drinks and cocktail.
All delegates are invited.

❖ 22. September Saturday:

Gala Dinner: TITO Pioneers Theme, dress code more than welcome ☺.
All delegates are invited.

Key Information and Assistance

- In case delegates need any assistance with their accommodation, registration, transportation or any other issue that may arise during their stay at EIAT Conference please do not hesitate to contact or colleague who will be more than happy to provide extra help:

Mr. Milos Gajic
EIAT Project Manager
milos.gajic@ctrs-balkans.org
+381.69.400.30.17

Note

- EIAT team urge all students who attend EIAT Conference to read carefully their Programs as well as key information while in Belgrade, not to leave event without letting their supervisors know as well as not to visit places that are not recommended by the Organizing committee.

Important Addresses

Novi Sad Fair, Congress Centre MASTER

Adress: 11, Hajduk Veljkova, 21000 Novi Sad, Srbija

Tel/fax: +38121 483-00-00; +38121 483-00-99

Email: info@sajam.net

Hostel Sova Novi Sad

Adress: 26, Ilije Ignjanovica, 21000 Novi Sad, Srbija

Tel/fax: +38121 6615230

Email: kontakt@hostelsova.com

Hostel Hedonist Belgrade

Adress: 7, Simina, 11000 Beograd, Srbija

Tel/fax: +38111 328 4798

Email: office@hedonisthostelbelgrade.com

City Council of Belgrade

Adress: 2, Dragoslava Jovanovica, 11000 Beograd, Srbija

Tel/fax: +38111 3229-678

Museum of the History of Yugoslavia (former Museum 25 Maj)

Adress: 6, Botićevo, 11000 Beograd, Srbija

Tel/fax: +381 11 3671485

Email: info@mij.rs

**We wish you pleasant stay in Belgrade and
enjoyable 5th Annual EIAT Conference!!!**